National Patient Safety Goals®

The Joint Commission

Background

- The National Patient Safety Goals (NPSGs) were established in 2002 to help accredited organizations address specific areas of concern in regard to patient safety

- The first set of NPSGs was effective January 1, 2003

- The Joint Commission determines the highest priority patient safety issues, including NPSGs, from input from practitioners, provider organizations, purchasers, consumer groups, and other stakeholders

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Patient Identification

Goal 1:

Improve the accuracy of patient identification.

Patient Identification

- <u>NPSG.01.01.01</u>: Use at least two patient identifiers when providing care, treatment and services.

- *Applies to: Ambulatory, Assisted Living Community, Behavioral Health and Human Services, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Center, Office-Based Surgery*

Improve Communication

Goal 2:

Improve the effectiveness of communication among caregivers.

Improve Communication

− <u>NPSG.02.03.01</u>: Report critical results of tests and diagnostic procedures on a timely basis.

- *Applies to: Critical Access Hospital, Hospital, Laboratory*

Medication Safety

<u>Goal 3</u>:

Improve the safety of using medications.

Medication Safety

— NPSG.03.04.01: Label all medications, medication containers, and other solutions on and off the sterile field in perioperative and other procedural settings.

- *Applies to: Ambulatory, Critical Access Hospital, Hospital, Office Based Surgery*

Medication Safety

- <u>NPSG.03.05.01</u>: Reduce the likelihood of patient harm associated with the use of anticoagulant therapy.

- *Applies to: Ambulatory, Critical Access Hospital, Hospital, Nursing Care Center*

Medication Safety

- NPSG.03.06.01: Maintain and communicate accurate patient medication information.

- *Applies to: Ambulatory, Assisted Living Community, Behavioral Health and Human Services, Critical Access Hospital, Home Care, Hospital, Nursing Care Center, Office-Based Surgery*

Clinical Alarm Safety

<u>Goal 6</u>:

Reduce patient harm associated with clinical alarm systems.

Clinical Alarm Safety

– <u>NPSG.06.01.01:</u> Improve the safety of clinical alarm systems.

- *Applies to: Critical Access Hospital, Hospital*

Health Care-Associated Infections

<u>Goal 7</u>:

Reduce the risk of health care-associated infections.

Health Care-Associated Infections

– <u>NPSG.07.01.01</u>: Comply with either the current Centers for Disease Control and Prevention (CDC) hand hygiene guidelines or the current World Health Organization (WHO) hand hygiene guidelines.

- *Applies to: Ambulatory, Assisted Living Community, Behavioral Health and Human Services, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Center, Office-Based Surgery*

Reduce Falls

<u>Goal 9</u>:

Reduce the risk of patient harm resulting from falls.

Reduce Falls

– <u>NPSG.09.02.01</u>: Reduce the risk of falls.

- *Applies to: Assisted Living Community, Home Care, Nursing Care Center*

Pressure Ulcers

Goal 14:

Prevent health care-associated pressure ulcers (decubitus ulcers).

Pressure Ulcers

- <u>NPSG.14.01.01</u>: Assess and periodically reassess each patient's and resident's risk for developing a pressure ulcer and take action to address any identified risks.

- *Applies to: Nursing Care Center*

Risk Assessment

Goal 15:

The organization identifies safety risks inherent in its patient population.

Risk Assessment

- <u>NPSG.15.01.01</u>: Reduce the risk for suicide.

- *Applies to: Behavioral Health and Human Services, Critical Access Hospital, Hospital*

Risk Assessment

– <u>NPSG.15.02.01</u>: Identify risks associated with home oxygen therapy, such as home fires.

- *Applies to: Home Care*

Universal Protocol for Preventing Wrong Site, Wrong Procedure, Wrong Person Surgery

– <u>UP.01.01.01</u>: Conduct a preprocedure verification process.

- *Applies to: Ambulatory, Critical Access Hospital, Hospital, Office-Based Surgery*

Universal Protocol for Preventing Wrong Site, Wrong Procedure, Wrong Person Surgery

– <u>UP.01.02.01</u>: Mark the procedure site.

- *Applies to: Ambulatory, Critical Access Hospital, Hospital, Office-Based Surgery*

Universal Protocol for Preventing Wrong Site, Wrong Procedure, Wrong Person Surgery

— <u>UP.01.03.01</u>: A time-out is performed before the procedure.

- *Applies to: Ambulatory, Critical Access Hospital, Hospital, Office-Based Surgery*

For more information…

- The National Patient Safety Goals for each program and more information are available on The Joint Commission website at www.jointcommission.org

- Questions can be sent to the Standards Interpretation Group at 630-792-5900 or via the Standards Online Question Form

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